

# Hotel functions

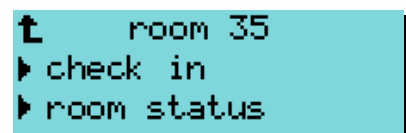
Simple handling with a system phone,  
always completely usable without a computer



number of necessary trunk lines. The use of a pay phone in the bar or the lobby is possible without problems as well.

### Check in:

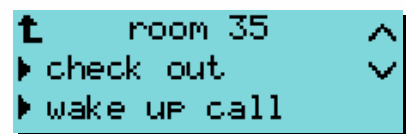
After check-in the guest can dial internal, emergency or external numbers. Nevertheless you could activate a blocking for external calls e.g. if parents want to accommodate their children in a separate room. Besides this the guest could program his personal wake-up time by himself on his room phone.



Sample of a phone display during „check in“

### Check out:

In this operation mode the room phones could only dial internal or emergency numbers. Additionally the staff could report the status of the room (e.g. “cleaned”) to the reception phone using special codes.



Sample of a phone display during „check out“

**You have a hotel or a small guest house with up to 60 rooms and you want to realize a fast and convenient „check-in / check-out“ function including printout of a detailed call charge account? All this just with a phone system without an additional computer? Then you should simply use the hotel functions from Auerswald.**

### Why hotel functions?

Because in your house service means telephone convenience as well. The owners of hotels and small guest houses want to release or block the room phones from a central terminal. They also want to query the call charges of the guest and to print out a detailed charge account. Upon key stroke the room phone is blocked again and all data of the leaving guest are deleted. The room status automatically switches over to “uncleaned” and the clean-up team can be send to the rooms after one look on the reception phone – everything without a computer.

### The room phones

Nearly every telephone – analog, ISDN or system phone – could be used as a room phone. Room phone are configured in a way that they could use the functions of the PABX only in a restricted way. If the room phone is blocked, emergency calls can be made nevertheless.

### Perfect for guest houses

You operate a small guest house with approx. 10 rooms, office, bar and kitchen? Here the compact phone system COMpact 5020 USB is the right choice. Up to 26 terminals can be used. You have the free choice regarding your trunk lines (analog, ISDN, VoIP) and you can make 10 calls simultaneously.

### Perfect for hotels

Your hotel has approx. 60 rooms, a reception, bar and kitchen? In that case a COMmander Business would be the right phone system for you. Besides the room phones additional terminals – COMfortel system phones, analog phones, fax – could be connected – depending on the

### Supported telephone systems

- COMpact 4410 USB
- COMpact 5020 VoIP
- COMmander® Basic (1<sup>st</sup> version)
- COMmander® Basic.2
- COMmander® Business

Hotel Auerswald  
 Vor den Grashöfen 1  
 D-38162 Cremlingen OT Schandelah

A sample printout.

Tel.: +49 (5306) 9200 - 0  
 Fax: +49 (5306) 9200 - 99  
 eMail: info@auerswald.de

**Detailed charge record**

Invoice No.: 00048		Room 21		
check in: 22.10.2003 - 16:48		check out: 23.10.2003 - 09:17		
Date	Time	Duration	Called number	Amount
22.10.2003	17:50	1:02	053069200XXXX	0,06
22.10.2003	18:13	0:00	09X	0,00
22.10.2003	18:48	3:03	053069200XXXX	0,18
22.10.2003	20:14	0:39	01701234XXXX	0,24
<b>Total (incl. VAT)</b>				<b>0,48 EUR</b>
(16% VAT = 0,07 EUR)				

We are looking forward to serving you again in our house.  
 Your Auerswald team

**The call charge account**

Optionally you have the possibility to print-out a detailed call charge account. The headline, the footer and the descriptions of the columns you could edit freely.

Is your guest leaving (check-out) the print-out of the charge account is done via a printer (Epson LX 300 or compatible) which is directly connected to the serial port of the phone system. A computer connected to the PBX is not necessary.

To the call charge account always a consecutive voucher number will be added.

**Why a phone system from Auerswald?**

Phone system from Auerswald are not only interesting for hotels and guest houses because of the hotel functions but as well because of several other features which are useful in this area:

- Announcement before answering
- Waiting field
- Internal S<sub>0</sub> bus for Internet terminals
- Door functions (e.g. for the night porter)
- Automatic Attendant

**Compatibility (products/versions)**

Which software and firmware version of your telephone system is supporting the hotel function you can find on [www.auerswald.de](http://www.auerswald.de).

PBX type	Max. No. of Rooms	Reception phones	Printing
COMpact 4410 USB	10	1	Serial
COMpact 5020 VoIP	10	4	USB
COMmander Basic	20	4	Serial
COMmander Basic.2	32	10	Serial
COMmander Business	60	10	Serial

